

DonutNV Lead Connector

Mobile Screen Shots & Instructions

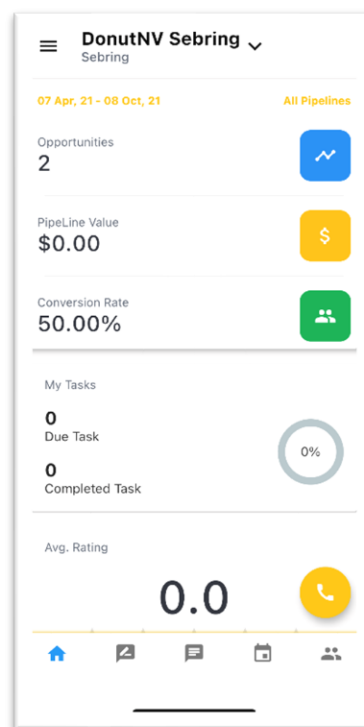


The primary function for the mobile app (*found on the Google Play or Apple App Store as Lead Connector*) is for you to respond to event inquiries on the go as well as any messages or emails that come through from a customer. Most people prefer mobile so all the key functionality that DonutNV Lead Connector was built for is available on mobile.

Step 1: Log in to the Lead Connector app using the same credentials provided to you for the desktop application.

Upon logging in, you'll be at screen 1 which is the equivalent of the Dashboard on desktop:

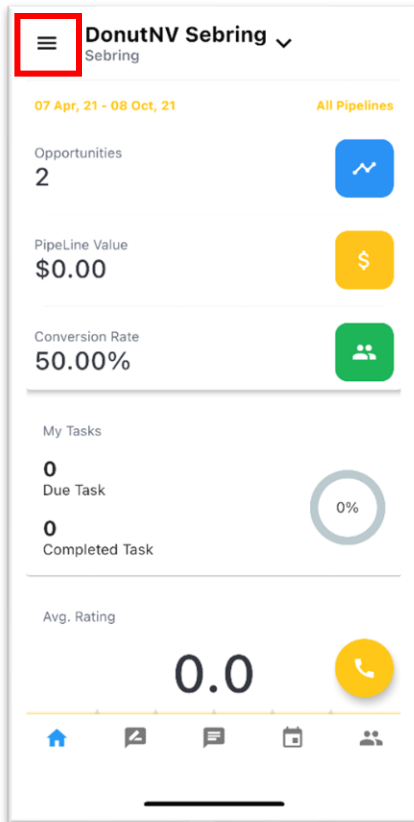
Screen 1:



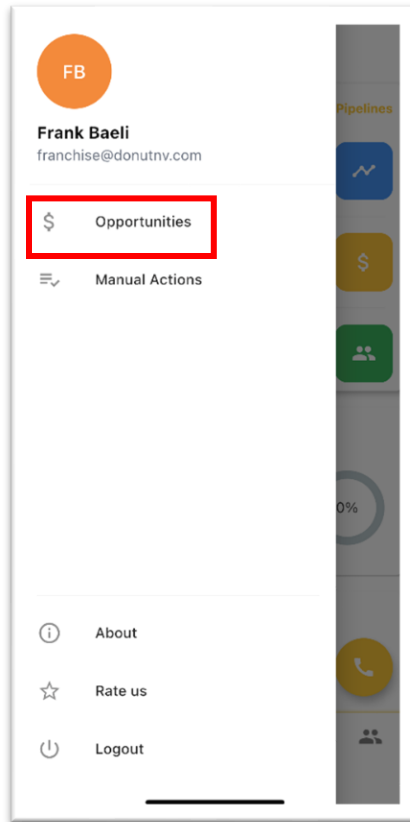
The next page will provide you instructions for responding to leads and moving them through the Event Pipeline.

Step 2: Responding using email templates:

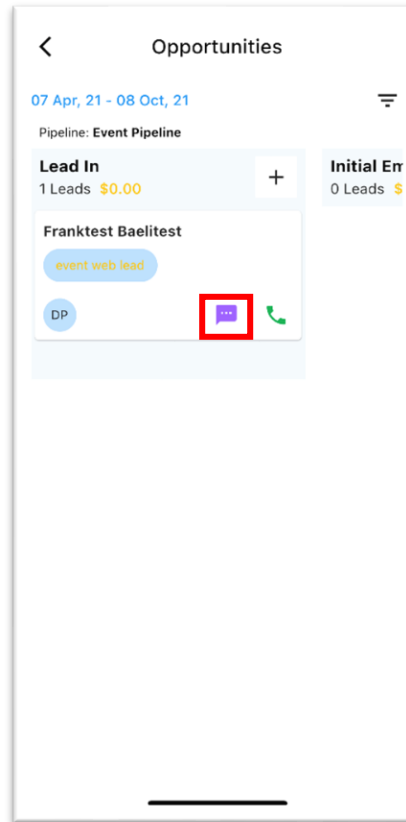
1: Click the 3 lines...



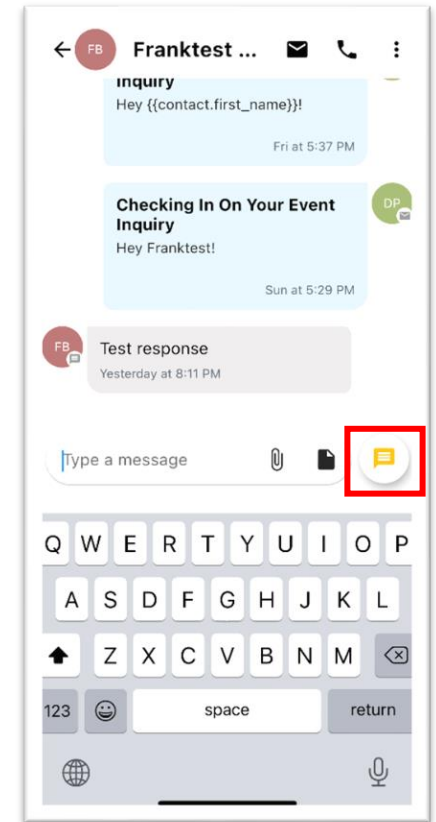
2: Click Opportunities (Event Pipeline on Desktop)



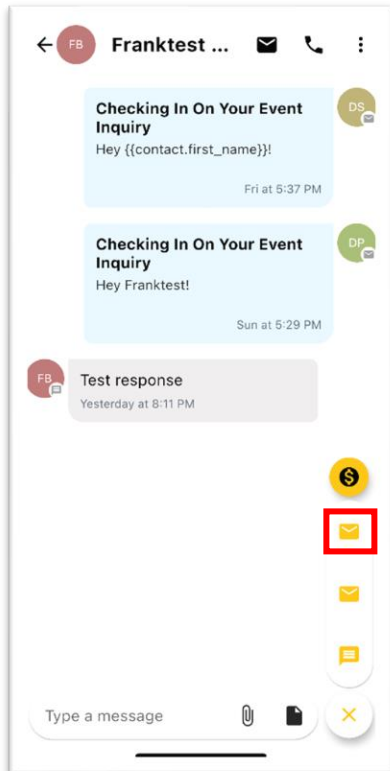
3: Click the Chat icon



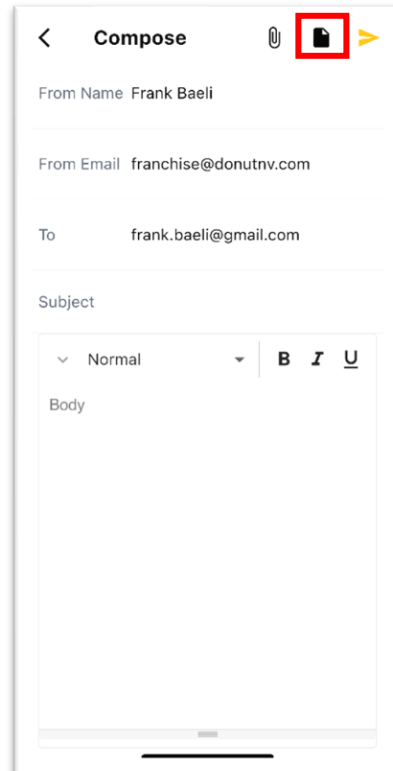
4: Click the Text icon



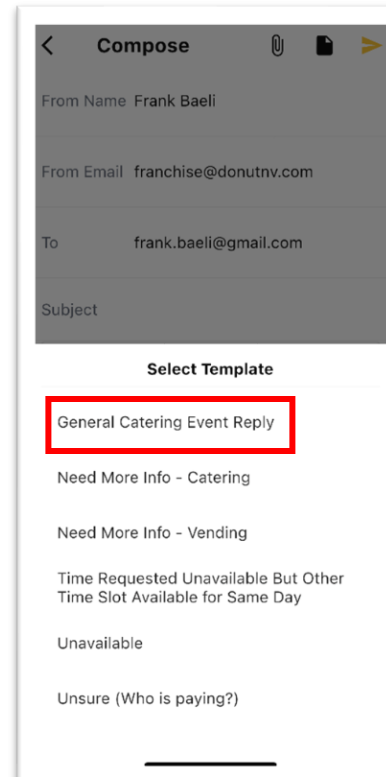
5: Click the email icon



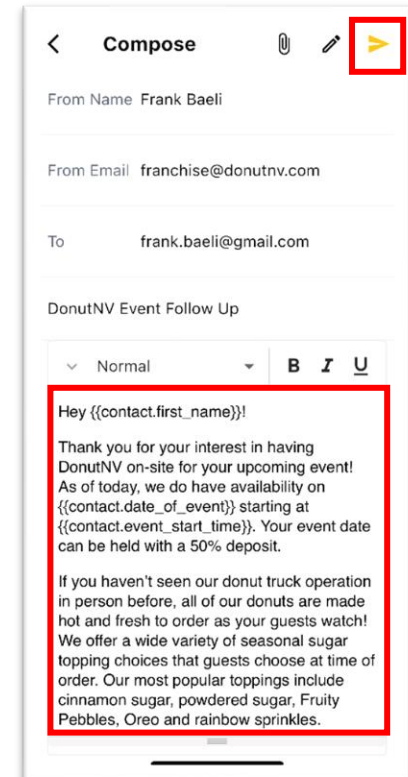
6: Click the “Use a Template” button



7: Select the template you wish to send



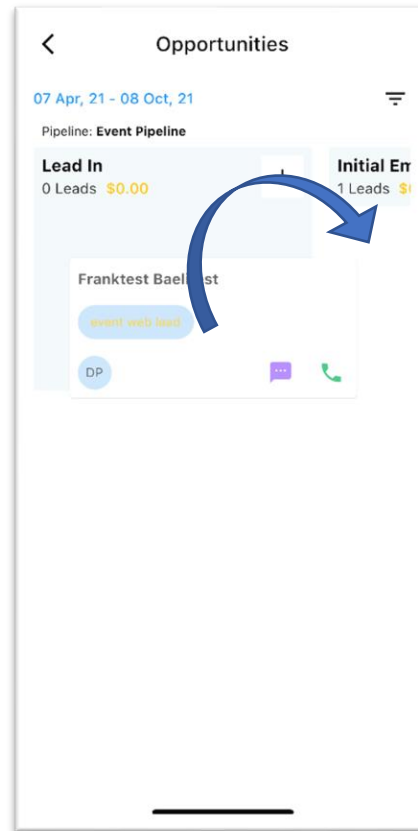
8: Edit accordingly and send



The next page will give instructions for you to complete after responding using an email template.



9: Click the white space on the card and drag them over to “Initial Email Sent”



DONE!

